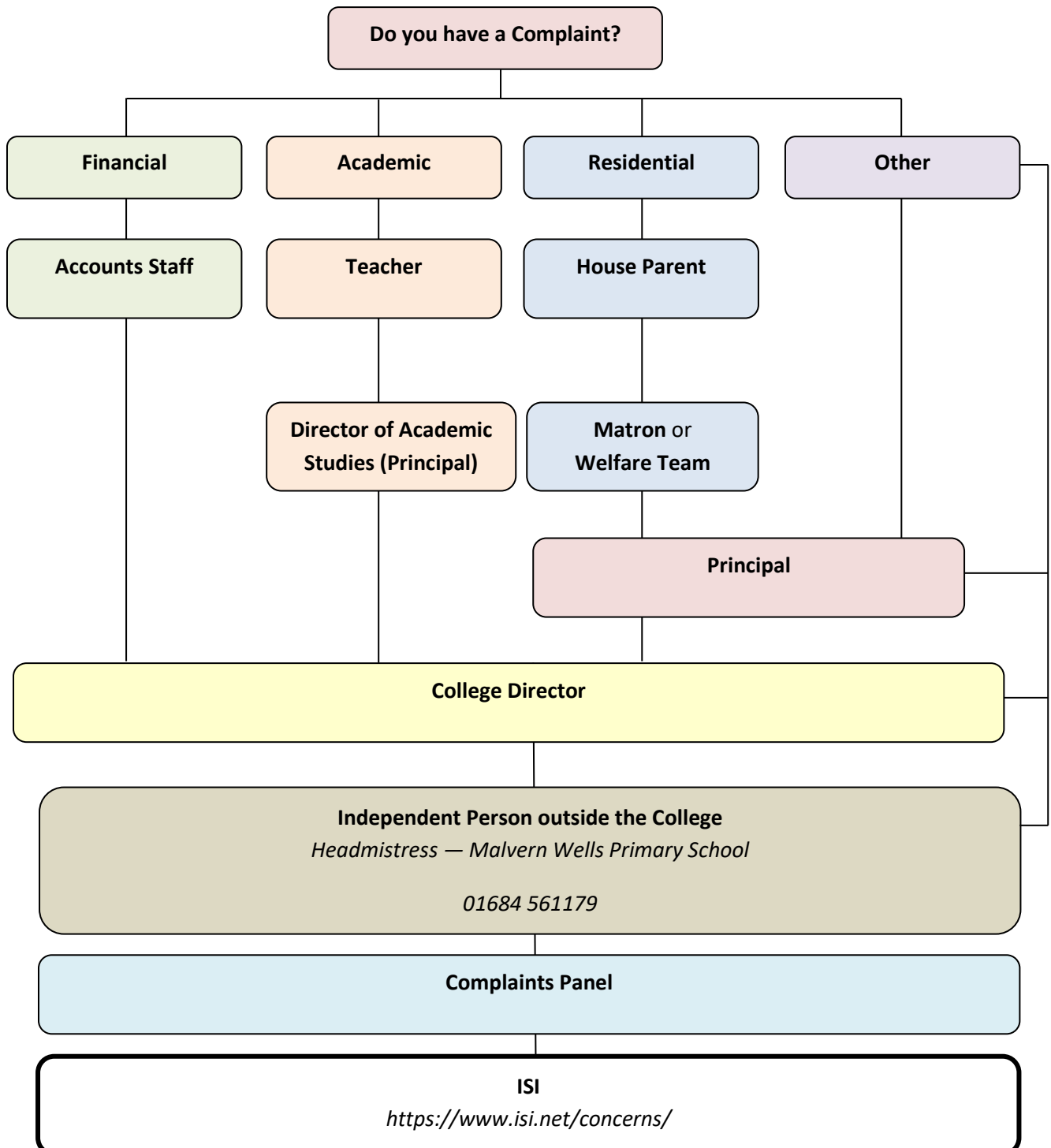




Complaints Procedure

If you have a problem/complaint, it is very important that you let a member of staff know about it so we can try to help you.

The following chart explains the step by step procedure.



Produced by: CS Date: 08/03/2016 Checked by: GD Date: 22/09/2021 Approved by: MN Date: 23/09/2021