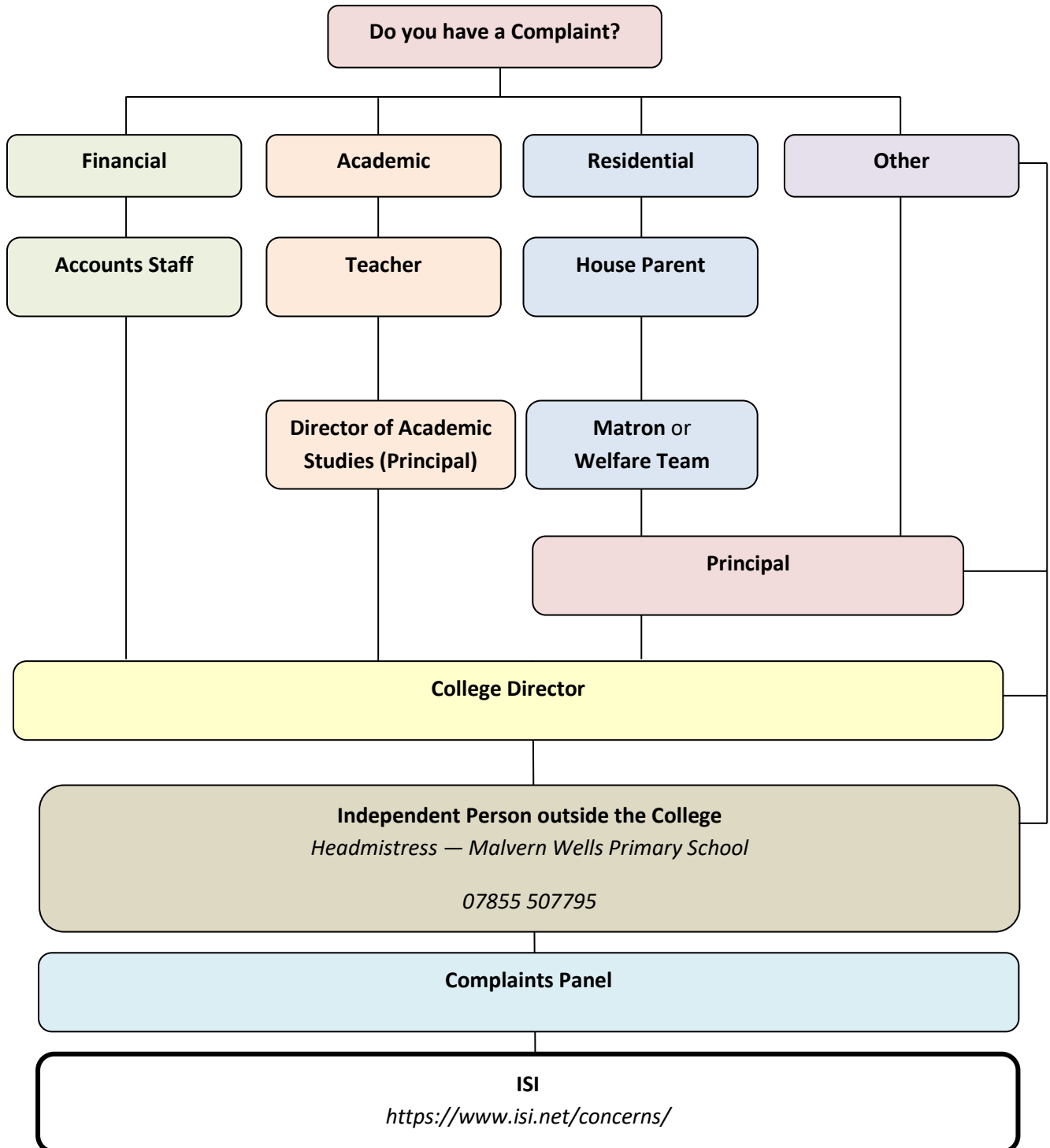




## Complaints Procedure

If you have a problem/complaint, it is very important that you let a member of staff know about it so we can try to help you.

The following chart explains the step by step procedure.



Produced by:	CS	Date:	08/03/2016	Checked by:	MN	Date:	26/02/2024	Approved by:	GM	Date:	26/02/2024
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