



Short Course - Refund Policy 26/27

For Individual Students (General)

- If a course is cancelled **56 days** or more before the course begins then any fees paid will be refunded in full, less the Registration Fee and any out of pocket expenses.
- When a course is cancelled **55-28 days** before the course begins there will be no refund of the Registration fee or Deposit paid.
- Where a cancellation is made less than **28 days** before the course starts, no refund can be made.
- Once an enrolment has been confirmed course dates and other details can only be altered in advance, with the College's approval, subject to availability.
- Once the course has started, fees are non-returnable.

For Individual Students (Visa Refusal)

- In cases where a visa has been refused, all course fees **except the Registration Fee £75 and deposit of £175**, will be refunded subject to receiving proof of the refusal. No refund whatsoever will be made if a visa has already been issued for study at Abbey College. We recommend all students take out appropriate insurance to cover against loss of fees.
- If deception is listed as a refusal or if the previous immigration history was not presented or disclosed to the college or the UKVI, or if the UKVI suspects that documents are fraudulent, and this is included in the reasons given for rejection of an application, full fees are retained by the college. The onus is on the student to prove they are genuine through appeal or administrative review.

Note that our policy on the cancellation of courses for groups is different to the above, please see below:

For Group Bookings (General)

- If the course is cancelled **90 days** or more before the course begins then any fees paid will be refunded in full, including the deposit, less any out of pocket expenses.
- If the course is cancelled **56 – 89 days** before the course begins then any fees paid will be refunded in full, less any out of pocket expenses and the deposit.
- If the course is cancelled **55-28 days** before the course begins then there will be a **50%** cancellation charge.
- If the course is cancelled **27-15 days** before the course begins then there will be a **75%** cancellation charge.
- If the course is cancelled **less than 14 days** before the course begins there will be a **100%** cancellation charge.
- If the College has paid any deposits or made any commitments (on behalf of the group) for which the College is charged or its deposit not refunded, then such charges will be passed onto the group prior to any refund calculation as specified above.

For Group bookings (Visa Refusal)

In cases where a visa has been refused, all course fees will be refunded except for a non-refundable fee of **£250**, subject to receiving proof of the refusal. No refund whatsoever will be made if a visa has already been issued for study at Abbey College. We recommend all students take out appropriate insurance to cover against loss of fees.

If deception is listed as a refusal or if the previous immigration history was not presented or disclosed to the college or the UKVI, or if the UKVI suspects that documents are fraudulent, and this is included in the reasons given for rejection of an application, full fees are retained by the college. The onus is on the student to prove they are genuine through appeal or administrative review.

All students from Krypton Services are automatically enrolled into Howden Travel Insurance – all terms and conditions can be found: <https://abbeycollege.co.uk/howden-international-student-travel-insurance/>